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London  
N6 5QU

Rt Hon David Cameron MP  
Prime Minister  
10 Downing Street  
London  
SW1A 2AA

16 July 2011

**BY REGISTERED POST**

Dear Prime Minister

**Re: The Queen on the application of Heavey v Highgate Jobcentre Plus**  
**Claim No: CO/11759/2010**

I am writing to you in pursuance of the Department for Work and Pensions' Flexible New Deal Supplier Guidance which sets out the minimum requirements for Flexible New Deal (FND) service standards. Please find enclosed a copy of my e-letter of today's date (and attachments) to my MP, Equalities Minister Lynne Featherstone, regarding Action for Employment (A4E).

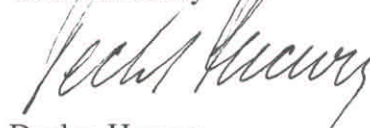
By registered letter dated 6 July 2011 (barcode: AG520003424GB), I wrote to the Rt Hon Iain Duncan Smith MP, Secretary of State for Work and Pensions, requesting that he rules on the matter of whether it is lawful that A4E continues to refuse to provide my wife and me with a relevant 'work boost' (ie, a Mandatory Work Related Activity or MWRA) as defined in Section 6.3 of the FND Supplier Guidance:

You are required to ensure that every customer undertakes a minimum of at least 4 continuous weeks of full-time work related activity. This applies if the customer has not had at least 4 weeks of continuous full-time paid work since starting on FND.

Section 6.4 of the FND Supplier Guidance provides that "The four weeks work related activity/work period must be within the customer's initial 52 weeks participation on FND. Only in exceptional circumstances can a customer's period of MWRA over run the 52 weeks period that they can spend with you." In the aforementioned letter to the Secretary of State, which I wrote having completed 48 weeks on the FND programme, I pleaded these "exceptional circumstances" through no fault of our own. Nonetheless, A4E persist in their failure to meet their contractual requirements to provide the FND programme in this instance, the enclosed response from A4E Chairman Emma Harrison CBE, dated 1 June 2011, addressed to Minister Featherstone notwithstanding.

Please would you acknowledge receipt.

Yours sincerely



Declan Heavey

cc Rt Hon Iain Duncan Smith MP